

Catherine Trevorrow

A R T I S T

Copyright Statement, Privacy Statement and Terms and Conditions

Copyright

All images on this website and other social media platforms remain the sole copyright of Catherine Trevorrow.

All paintings and artwork displayed on this website ("image") are for personal use only. It is NOT permitted to use any image for any commercial or professional website, presentation, email or commercial enterprise without first contacting Catherine Trevorrow for prior individual and specified written permission for such use.

No image may be altered or edited in any way and must be downloaded and used in its original format. By using any image you agree to give full credit to Catherine Trevorrow and include a link from the website where it is placed. No image may be downloaded or distributed without the specific prior written permission of Catherine Trevorrow. No image may be used in any way to create or promote illegal, unlawful, immoral, scandalous or obscene works.

Privacy

Any personal data collected from you (namely name, address, telephone number and email) is used for the purposes of fulfilling a contractual order. Your details will be retained by me as part of the authenticity of the artwork. Your information will not be passed by me to any third party. From time to time, I may contact you with special offers or a newsletter. If at any time you do not wish to receive such correspondence you may opt out by emailing: catherinetrevorrowartist@gmail.com.

Terms and Conditions

These are the terms and conditions on which I supply my artwork to you. Please read them carefully before you submit your order. If you have any questions then please don't hesitate to ask.

Once you place an order, a contract will come into existence between us. If I am unable to accept your order, I will inform you of this as soon as possible and will not charge you for the product. This might be because the item has already been sold, because of unexpected limits on resources which I could not reasonably plan for or availability of materials.

Purchases

All orders must be paid for in full including postage and packaging before the item is dispatched. This is original art created by me and details of size, media and support are displayed on the website or agreed with you prior to ordering a commission. Once purchased there is a no returns policy. Please ensure you have all the details you require before placing an order.

Commissions

Quotations for commissions are valid for 3 months from the date of the quote.

Timeframes for completion and delivery shall be discussed and agreed at the time of ordering.

A 50% non-refundable deposit is required on placing an order for a commission. This is not refundable as time and materials are allocated to your piece immediately the order is placed. This is original bespoke art created for you at your request. The balance is due on completion of the piece together with any postage and packaging.

Artwork Description

The images of the artwork on my website are for illustrative purposes only. Although I have taken care to display the paintings and colours accurately, I cannot guarantee that a device's display of the colour accurately reflects the colour of the originals and there might be slight variations. All measurements, sizes, weights or dimensions indicated on the website or quoted are approximate.

Payment

If you live in the UK you may pay by PayPal, Bank Transfer or personal cheque payable to Catherine Trevorrow. Commissions and on-line sales will only be dispatched once payment is received in full and cheques have been cleared by the bank.

Postage and Packing

Postage and packing is not included within your quoted commission

price or on-line price for original art, unless stated to the contrary. If you require your painting to be delivered then this can be ordered at addition cost. A price can be agreed prior to postage. UK and international postage is available. I recommend that insurance is obtained for delivery services. If you do not wish to pay for this as an optional extra, I cannot be held responsible for loss or damage.

Timeframes

A timeframe will be discussed with you when ordering a commission. Timeframes will be dependent on size and detail. At busy times you may also be placed in a queue. Larger pieces of art can take several months of work to complete.

An anticipated date of completion will be confirmed at the time of ordering a commission. If you have a specific timescale or deadline, you must advise me of this at the time of placing your order. Rest assured that once I have agreed a time frame, every effort will be made to meet deadlines and deliver your artwork on time.

In the event that I am unable to meet your timeframes for any reason, or if there is a delay outside of my control then I will contact you as soon as possible and let you know what steps I can take to minimise the effect of a delay. Provided I do this, I will not be liable for delays caused by the events, but if there is a risk of substantial delay which prevents completion of the artwork, you may contact me to end the contract and receive a pro-rata refund for products you have paid for but not received (taking into account the work carried out).

If the artwork is intended as a gift, I can also offer a personalised promise voucher to be gifted on the occasion to build the anticipation of the recipient until the piece has been completed and dispatched.

Adjustments

Once your painting is completed, I shall send a photograph to you of the final piece. Should any reasonable adjustments be required to the painting for your satisfaction I will do my best to carry these out. Please note that artistic works are my interpretation and vision of the subject and I reserve the right to make changes at my discretion.

Framing

Framing is not included. Acrylic portraits on canvas are ready to hang and do not require additional framing. Pastels and water colour pieces are delicate and I strongly recommend that a framing mount (to distance the glass from the portrait) and glass frame are acquired to protect the portrait. Professional framing shops can assist with your choice of frame.

After Care

All artwork is designed for indoor use only and should be positioned out of direct sunlight to preserve their colour over time and away from damp/high humidity areas such as bathrooms and kitchens.

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No original art or image of my artwork may be altered or edited in any way or used in any way to create or promote illegal, unlawful, immoral, scandalous or obscene works.

Privacy

I will only use your personal information as stated in my Privacy Policy as stated on my website: www.catherinetrevorrowartist.co.uk.

Jurisdiction

These terms are governed by English law and you can only bring legal proceedings in respect of the products and services contractually provided under these terms and conditions in the English courts.